



**Health Services**  
LOS ANGELES COUNTY

March 30, 2010

**Los Angeles County  
Board of Supervisors**

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**John F. Schunhoff, Ph.D.**  
Interim Director

**Robert G. Splawn, M.D.**  
Interim Chief Medical Officer

TO: Each Supervisor

FROM: John F. Schunhoff, Ph.D.   
Interim Director

SUBJECT: **REVISED REIMBURSEMENT RATES FOR PHYSICIAN  
SERVICES FOR INDIGENTS PROGRAM (PSIP)**

On February 16, 2010, your Board authorized the Interim Director of Health Services (DHS) to reduce the initial reimbursement rate for PSIP to 18% of the Official County Fee Schedule (OCFS) for Fiscal Year (FY) 2009-10 and offer revised emergency physician services agreements for FY 2009-10 to eligible non-County physicians providing emergency services at non-County emergency hospitals. In addition, your Board instructed DHS to rapidly pay the backlog of frozen claims; and to report progress weekly until the backlog is gone.

**PSIP ENROLLMENT AND CLAIMS PROCESSING CURRENT STATUS**

Following Board approval of the FY 2009-10 reimbursement rate on February 16, 2010, the enrollment packets were updated and made available to all eligible physicians on February 17, 2010. Physicians can now submit claims for dates of service beginning in July 2009. Since the program requires that providers attempt to identify other sources of payment for 90 days prior to billing the County, services provided during the last 90 days are not yet billable to the program. The Emergency Medical Services Agency is working with the County's contracted claims adjudicator, American Insurance Administrators (AIA), to expedite the enrollment process. As of March 26, 2010, 1,841 providers have enrolled and we have received 61,066 claims, with new claims coming in daily. Of these claims, 22,391 have been validated and paid; 10,340 have been rejected. The most common reasons for rejected claims are incorrect billing or ineligible patients (patients with Medi-Cal). We will continue to expeditiously process all validated claims.

**REVIEW OF THE PSIP PROGRAM POLICIES**

The EMS Agency has provided documents to the Auditor Controller's Office to assist in the program's review.

I will keep you informed about the ongoing enrollment and claims payment process. In the meantime, if you have any questions, please contact me or Carol Meyer, Chief Network Officer at (213) 240-8370.

JFS:cc  
1002:005

c: Executive Office, Board of Supervisors  
County Counsel  
Chief Executive Office  
Auditor-Controller  
Emergency Medical Services Commission  
Hospitals and Health Care Delivery Commission

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through leadership,  
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